Print Quality Setup Guide





Print Quality Setup

Slide Requirements

Slides must have a coated frosting. The frosted coating should cover 20mm of the length of the slide. The coating must be of uniform thickness across the entire width of the slide. The SlideMate AS Slide Printer uses thermal transfer print technology. This print technology requires stricter standards on the surface finish and cleanliness of the slide's frosted coating compared to slides that are used with ink jet technology printers. The coating must be smooth and free of any clumps or dust embedded in the coating or print defects will occur

The quality of the slides printing surface determines the print quality. You cannot improve print quality by changing heat settings if the slide surface is low quality.

Print Head Heat Settings

Different slide types may need to have different heat settings. It is important to use the lowest heat setting possible.

Start with a low setting and print a couple of slides. Increase the heat setting until you get a dark print. Try going back a setting if possibe.



If you see any smudging this is a sign that the heat is too high or the print head needs cleaning. Try reducing the heat setting until it disappears. If it does not disappear there may some debris on the print head preventing the heat dissipating through the slide surface. Clean the print head and go through the Print Head Recovery process.



If you see any of the effects bellow they are caused by the slide quality. Poor print quality is normally caused by flaws or debris on the printable surface of the slide. Increasing the heat setting will not improve these effects and may cause the head to overheat.



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Light patches	Horizontal gap	Random missing	
H16 01077 A01 L1	H16 01077	H16 31,977 A01 L1	See Troubleshooting for more informa



How to change heat settings

Software Version V4.1 and bellow

The heat setting are edited in Heat Profiles. Heat profiles can be selected when in the Template editor. There is a Default heat profile and you can create your own. We suggest you start by using the Default heat profile. To edit the Default heat profile:

Press the Settings button		
Press the Printer button	Printer	
Press the Heat profile button	Heat profiles	
Select the Default heat profile	 Heat profiles Items Default High 	
Press the Edit button		
Use the up & down buttons to increase or decrease the heat	Darkness 🗾 🗸 🔨	
Press the Home button to return to the printing screen		

Check that the Template you are using has the Default heat profile:

Press the Settings button	
Press the Data button	Data
Press the Template button	Templates



Select the template	Templates Templates Demo 1 Demo 2	
Press the Edit button		
Press the Template Settings button		
If another Heat profile is selected change it to the Default heat profile.	Template Name Demo 1	
	Heat profile Default	

Now you can change the Default heap profile as above until you have the right setting for the slide type you are using.



Software Version V5 and above

The heat settings are edited in the Template editor. Each template can have its own heat setting. To edit the heat setting:

Press the Settings button	
Press the Data button	Data 🗲
Press the Template button	Templates
Select the template	Templates Templates Demo 1 Demo 2
Press the Edit button	
Press the Template Settings button	
There are 9 heat levels with 9 being the hottest, use the up and down buttons to change the setting.	Heat (9-Hottest) 5
The lowest setting "0" is the print	
Press the Home button to return to the printing screen	

Repeat this process until you get a dark print. If you increase the value and print does not get darker you have reached the limit for that slide type. It is a good idea to step the heat setting back one. This provides a better margin for the print head.



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